

Acute Rehabilitation Program Report Card 2017

Veteran Outcomes for the Acute Inpatient Rehabilitation Program, West Roxbury Campus

Demographics

Total Persons Served: 76 Veterans
 Average Age: 72 years
 Gender: Male 97%
 Female 3%

Diagnoses Treated

Stroke	23 (30%)
Brain Dysfunction	4 (5%)
Neurological	5 (7%)
Amputation of Limb	25 (33%)
Pain	2 (3%)
Orthopedic	8 (11%)
Cardiac	2 (3%)
Pulmonary	2 (3%)
Medically Complex	3 (4%)
Debility	2 (3%)

Post Discharge Veteran Satisfaction Survey

Overall Customer Satisfaction:

94% respondents satisfied with our services.

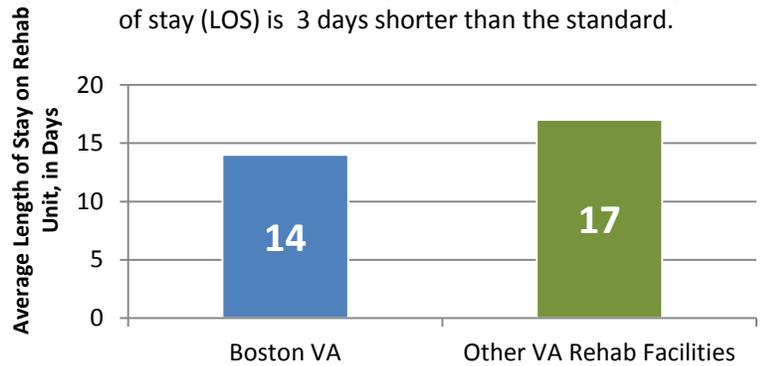
- I was involved with decision making during my rehab stay 94%
- The rehabilitation program prepared me for going home. 98%
- The progress I made in rehab met my expectations. 94%
- The rehabilitation program improved my quality of life. 94%
- If you needed rehab again, would you return to our facility 98%

Discharge Destination

Home/Community	53 (70%)
Sub-Acute Rehab Setting	13 (17%)
Transfer to Acute Care	
Unplanned	5 (6%)
Planned	3 (4%)
Long Term Care	2 (3%)
Expired	0

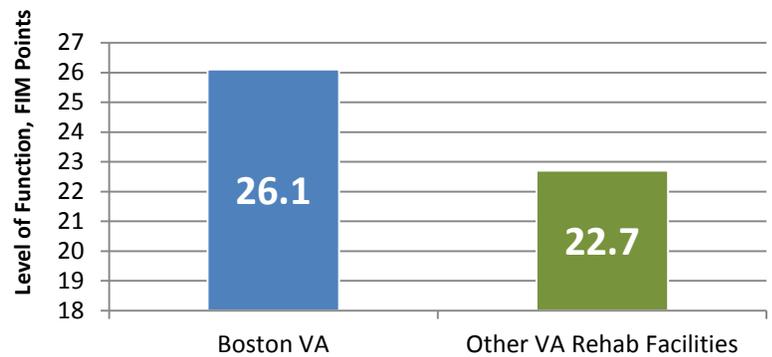
Length of Stay

Our veterans are ready to go home sooner. The length of stay (LOS) is 3 days shorter than the standard.



Level of Function

Our veterans gained more independence in mobility and activities of daily living while in our program than the standard cited.



Durability of Gains made on Our Rehab Unit

83% of our Veterans maintained (or improved) on their gains made during their rehab stay. Veterans that lost mobility are still actively followed through our outpatient rehabilitation clinics to address all their specific needs.

